



Work for a compassionate agency with tremendous community support

True patient centered care focused on quality of life allowing more time with patients and less administration. Work within a team of professionals who embrace providing care in a unique holistic way. Flexible scheduling with your personal life in mind. Business mileage compensation; medical, vision, and dental coverage; eligibility for 401K contribution; paid time off.

Hospice & Palliative Care Case Management RN – Part Time or Full Time

The nurse case manager (CM) coordinates and oversees the comprehensive care of terminally ill patients with simple to complex health care needs.

- Ensure patients' comfort and quality of life by establishing goals of care and managing symptoms.
- Provide best-practice based compassionate holistic nursing care tailored to the individual needs of the patient, family, and caregiver.
- Develop and execute individualized care plans, provide education about disease progression, end of life care, and address emergent needs.
- Support emotional, mental, and spiritual needs of the patient and caregiver.
- Serve as a liaison between the patient, caregiver, and other healthcare providers to ensure seamless care delivery.
- Work within an interdisciplinary team to provide care for all patients on service.

Volunteer Hospice of Clallam County is a community supported organization; we provide free hospice and palliative services where the patient resides in Clallam County, from Diamond Point to Joyce.

Hospice & Palliative Care RN Responsibilities:

- Clinical assessment and management of hospice and palliative patients, consistent with the orders of the referring medical provider, organizational procedures and best practice.
- Develop a positive, trusting relationship with patients and caregivers.
- Triage case load based on acuity.
- Manage patient schedules, be available to meet case load demands and perform chart audits on a rolling basis, minimally monthly.
- Identify interdisciplinary and medical supply needs and seek referrals to meet needs.
- Coordinate and assist with accessing community resources, providers, and/or systems.
- Attend deaths, pronounce, and aid with preparing body for removal per family preference.

- Chart in Electronic Medical Record system.
- Attend interdisciplinary group meetings regularly to collaborate and coordinate care with the team.
- Participate in unit-based and organization-wide activities, committees, and community activities and perform additional responsibilities as needed to support various team functions.

Wage & Benefits:

- The hourly rate of pay will depend on the experience of the candidate and will be in the range of \$40 to \$42 per hour.
- Miles driven while performing organization business will be compensated at current GSA rates.
- Eligibility for medical, vision, and dental coverage.
- Eligibility for 401K contribution.
- Paid Time Off pursuant to VHOCC's policies.

Schedule:

- 25 to 40 hours per week, ideally 3 or 4 8- to 10-hour days per week, including some weekend days
- Coverage of a minimum of 4 on-call shifts per month, supported by a remote on-call triage-service

Required Skills/Abilities:

- Compassionate communication.
- Strong decision-making, organizational, time-management, and critical thinking skills.
- Attention to detail.
- Strong interpersonal skills focused on patient and family-centered care.
- Comfort working independently and in teams.
- Proven ability to maintain discretion and confidentiality.
- Ability to assess environment and prevailing mood to adapt approach and address needs.
- Able to work respectfully with people of different backgrounds and values.
- Competency with various technology platforms, tools, and applications.

Education, Certifications, and Experience Requirements:

- Proof of an active WA RN license and current BLS.
- Proof of WA state driver's license, reliable vehicle, and proof of auto insurance coverage.
- Successful reference and background checks.
- A minimum of 1 year palliative/hospice care experience.
- Desirable: HPNA certification.

Physical Requirements:

- Ability to kneel, stoop, climb, stand, crawl, and sit for long periods of time.
- Ability to lift 40 pounds at a time.
- Ability to drive, as needed, to meet day-to-day business needs. Some night driving.

Additional Considerations

- VHOCC will pay for Hospice & Palliative Nurse Association membership with expectation to obtain Certified Hospice Palliative Nurse certification when eligible.
- CM will have the opportunity to attend hospice and palliative care conferences and functions with costs covered by VHOCC.

For more information or to submit resume and cover letter, please contact myrna.s@vhocc.org